

## **COCKTAIL TOURS UK LLP RENTAL AGREEMENT**

- i) The terms “we”, “us”, and “Company” refer to **COCKTAIL TOURS UK LLP**, and/or affiliates, and “you” refers to the customer, a reservation through us. All reservations you book through us are subject to the following terms, conditions and notices as they exist at the time the reservation is made. We reserve the right to change these terms, conditions and notices, and you agree to accept and be bound by those terms, conditions, and notices that are in effect at the time of your reservation of our services.
- ii) All vehicles are quoted subject to availability at the time of reservations. Rates are subject to change without notice. Fuel charges, toll charges, parking fees, congestion charge and misc. fees may apply within the quote. Reservations are only finalised upon receipt of deposit. Final payment is due three weeks before the booking date unless discussed and signed otherwise. If the full payment is then not paid by 5 working days before the booking, we reserve the right to cancel the booking and retain the deposit unless special arrangements have been made.
- iii) You are responsible for informing your guest of the terms and conditions of this contract and ensuring that they have proper ID. You are also responsible for the actions of your guest regarding damage to the vehicle. This includes but is not limited to gum, smoking, burns, rips and tears of interior and breaking of any equipment and windows. There is a minimum replacement charge of £200 for any broken or missing equipment.
- iiii) **COCKTAIL TOURS UK LLP** reserves the right to expel any person from the vehicle and/or terminate this contract. In the event of termination of the contract no portion of the contract will be refunded. There is NO SMOKING inside the vehicle. There will be NO possession, consumption or sale of ANY type of illegal drugs or weapons. Violation will result in immediate termination of the contract and forfeiture of all paid deposits and fees for services. A driver and/or staff member who requires a passenger to leave the vehicle other than at the passenger’s requested destination shall do so only at a well-lit public place.
- v) **COCKTAIL TOURS UK LLP** will not be held responsible or liable for injuries caused by or due to slippery steps (entering/exiting the vehicle), fog machine, loud music, glass breakage, effects lighting, motion of the vehicle, or any conditions existing in the interior or on the exterior part of the vehicle which may cause harm or injury. We urge all guests to remain

seated while the vehicle is moving to avoid injury. All injuries must be reported immediately in order to get medical attention. You may be asked to fill out an accident report form. All incidents requiring medical attention will be attended to by an on board first aider. If deemed an emergency, emergency services will be called. Continuance of your reservation will be at the sole discretion of the driver and/or staff member.

vi) **COCKTAIL TOURS UK LLP** is not responsible for lost or stolen items during or after the completion of the rental. However, any property left by a passenger in the vehicle shall be reported by a staff member and your party will be informed. We will keep the lost item for a total of 5 working days. All items not collected within those 5 working days will be donated to a local charity shop.

vii) Deposits are non-refundable however the option to reallocate your deposit is available depending on availability. **COCKTAIL TOURS UK LLP** are not responsible for cancellations out of our control.

viii) **COCKTAIL TOURS UK LLP** shall not be held responsible for late arrivals caused by acts of nature, traffic delays, incorrect pickup or drop off information and any situation beyond **COCKTAIL TOURS UK LLP** control. We do NOT permit guests on our bus to extend any part of their bodies outside the windows of the bus or to throw any objects from the bus. Pictures and/or videos taken by our staff may be used for website/internet purposes; you are giving authorization to **COCKTAIL TOURS UK LLP** by executing this contract.

viii) **COCKTAIL TOURS UK LLP** cannot offer disabled access due to interior renovations restricting space for wheelchairs. We apologise for any inconvenience caused by this.

**By booking with COCKTAIL TOURS you accept all above terms and conditions and responsibility for all actions of the people on the bus and understand that Cocktail Tours UK shall not be held responsible for any actions by passengers leading to personal injury.**